## **Privacy Policy for SMS Communication**

RejoiceMD is dedicated to safeguarding your personal information. This Privacy Policy explains how we collect, use, and protect data obtained through SMS communications. By consenting to receive SMS messages, you agree to the terms outlined in this policy.

#### **Consent for SMS Communication**

Providing consent to receive SMS messages is entirely voluntary. Any information gathered as part of the SMS consent process, including your phone number, will not be shared with third parties under any circumstances. We are committed to preserving the confidentiality of your personal details.

## **Types of SMS Communications**

We may send the following types of SMS messages:

**Customers and Guests:** 

- Appointment and scheduling updates.
- Notifications about treatment plans or medication reminders.
- Information on services, events, or other healthcare-related updates.

## **Standard Messaging Disclosures**

- Message and data rates may apply.
- Opt-Out: You can stop receiving messages at any time by texting "STOP"
- Assistance: For help, text "HELP" or visit our Privacy Policy and Terms of Service.

#### **Data Collection and Use**

We collect personal details, such as your Name and Phone Number, solely for the purposes of:

- Sending SMS communications described in this policy.
- Enhancing the quality and relevance of our communications.

## **Data Protection**

We utilize industry-standard security measures to safeguard your personal data from unauthorized access, alteration, disclosure, or destruction.

**Confidentiality**: Access to personal information is restricted to authorized staff. **Security Measures**: Encryption and other secure technologies are employed to protect your data.

## **No Third-Party Sharing**

Your privacy is important to us. We will not share your SMS consent information or phone number with third parties under any circumstances. The information is used exclusively by Rejoice Psychiatry for the purposes outlined in this policy.

## **Compliance with Regulations**

Rejoice Psychiatry adheres to all applicable laws and regulations, including The Campaign Registry (TCR) requirements. We do not share customer information with third-party affiliates for marketing purposes.

# **Your Rights**

Opt-Out: You may opt out of SMS communications at any time by texting "STOP"

**Access and Correction**: You have the right to request access to, or correction of, your personal information held by us.

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**Inquiries and Complaints**: If you have questions or concerns about this Privacy Policy or our data practices, please contact us.

#### **Contact Information**

**Provider**: Dr. Vidyashree Chikkaramanjegowda and Dr.Venu Parachuri

Address: Rejoice MD Phone: 214-817-4633

Website: www.RejoiceMD.com

## Acknowledgment

By consenting to receive SMS messages, you confirm that you have read, understood, and agreed to this Privacy Policy.

*RejoiceMD* reserves the right to modify this Privacy Policy at any time. Changes will take effect immediately upon posting to our website.